

## Josh Kaul Wisconsin Attorney General

P.O. Box 7857 Madison, WI 53707-7857

#### NEWS FOR IMMEDIATE RELEASE

July 23, 2025

# Office of Open Government Reports Its Mid-Year Performance Statistics for 2025

MADISON, Wis. - In an effort to continue operating transparently and ensure accountability, the Office of Open Government today reported its mid-year performance statistics for January through June 2025.

### **Completed Activities**

- Responded to **580** public records requests (approximately 94 per month), 213 more than the mid-year point of 2024 and nearly three quarters of the total for the entirety of 2024.
- Released public records reports, video, and audio files related to 6 officer-involved critical incidents.
- Responded to **99** inquiries on its Public Records/Open Meetings Help Line (PROM).
- Issued **38** letters providing guidance concerning open government.
- Provided **3** trainings and participated in educational presentations to governmental agencies and other outside groups on open government matters.
- Updated the Wisconsin Open Meetings Law Compliance Guide through March 2025 and the Wisconsin Public Records Law Compliance Guide through June 2025 to reflect updated law, cases, and Attorney General guidance.
- Updated the Wisconsin Department of Justice's Public Records Notice and Public Records Request Fee Schedule.

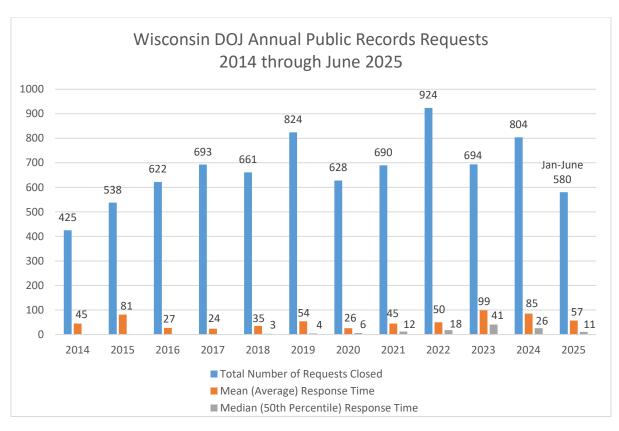
#### Response Times for Public Records Requests

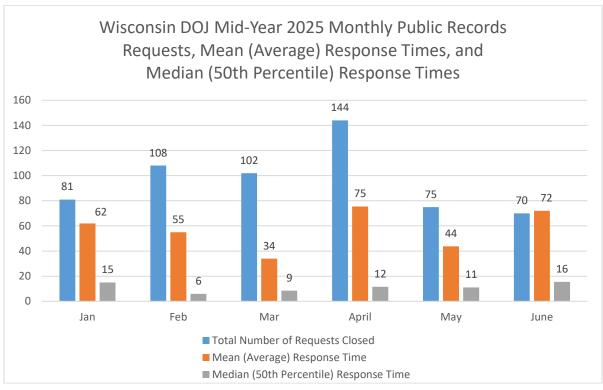
According to the Wisconsin Public Records Law Compliance Guide, "DOJ has stated that, generally, 10 working days is a reasonable time for an authority to respond to a simple [public records] request for a limited number of easily identifiable records."

The office continues to maintain a large percentage of responses fulfilled within this 10-working-day guideline while at the same time responding to a high volume of requests. During the first six months of 2025, the office:

- Responded to approximately **59**% of public records requests within the 10-working-day guideline, an increase of 20 percentage points over the mid-year point of 2024, despite a higher volume of requests.
- Responded to approximately **21**% of all requests in 3 calendar days or less and responded to approximately **40**% of all requests in 7 calendar days or less.
- Recorded a mean (average) response time for all responses of **57 calendar days**, which includes those that were broader in scope or required time-intensive review. This is a reduction in average response time of 15 days compared to the mid-year point of 2024.
- Recorded a median (50<sup>th</sup> percentile) response time for all responses of **11** calendar days, meaning that the office responded to 50% of all requests in 11 days or less. This represents a 50% reduction in median response time compared to the mid-year point of 2024.

As seen in the two charts (below and next page), the office responded to **580** public records requests in the first six months of 2025, a large number of which were complex and required time-intensive review. This puts DOJ on pace to respond to over 1,000 public records requests this year, which would be the highest total ever.





Page 3 of 4

#### **Continuing Efforts**

The office will continue to increase the public's access to public records by posting the following information on its website:

- A snapshot of public records requests pending as of Monday of each week.
- The average and median monthly response times for public records requests.
- Responses to citizen correspondence, posted quarterly.
- Specific responses to public records requests that may be of particular public interest or may be the subject of multiple requests for the same records.
- Records related to Officer-Involved Critical Incidents.
- "Ask the OOG" columns for frequently asked questions (FAQ's).
- Other open government information and resources.

The office reports directly to the Office of Attorney General. The office is headed by Assistant Attorney General Paul Ferguson, and is supported by Assistant Attorney General Lili Behm, one Records Forms Management Specialist-Advanced, one Records Forms Management Specialist, and one Records Associate Program Associate-Advanced, and several other attorneys and Division of Criminal Investigation (DCI) employees within DOJ who regularly interact with the office.

For more information, visit the office's website or contact the office at 608-267-2220.