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NEWS FOR IMMEDIATE RELEASE

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Office of Open Government Reports Its Year-End Performance Statistics for 2022

MADISON, Wis. - In an effort to continue operating transparently and ensure accountability, the Office of Open Government (OOG) today reported its year-end performance statistics for January through December 2022.

Completed Activities

- Responded to a record-high **924** public records requests (approximately 77 per month), surpassing the previous record by 100 requests;
- Released public records reports, video, and audio files related to **5** officer-involved critical incidents;
- Responded to **154** inquiries on its Public Records/Open Meetings Help Line (PROM);
- Issued **63** letters providing guidance concerning open government; and
- Provided **5** trainings and participated in educational presentations to governmental agencies and other outside groups on open government matters.

Response Times for Public Records Requests

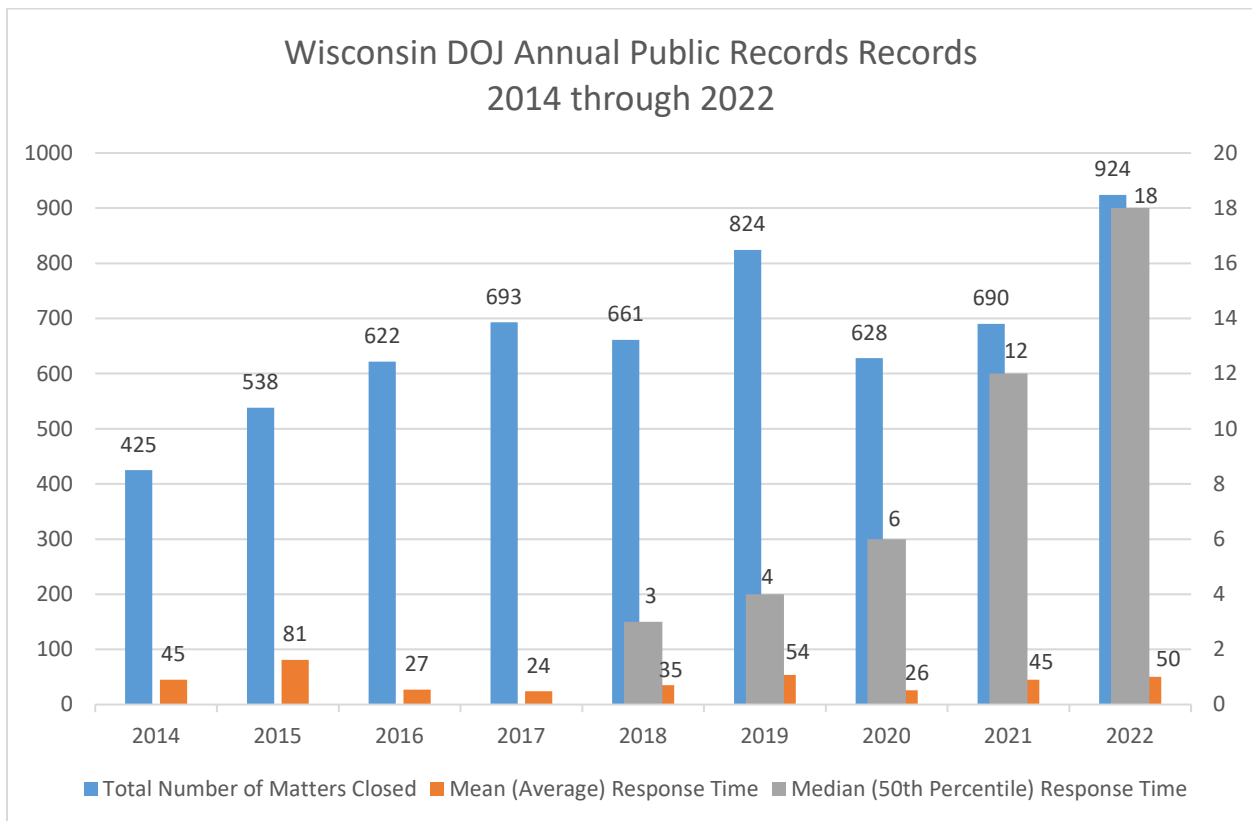
According to the Wisconsin Public Records Law Compliance Guide, “DOJ policy is that 10 working days is generally a reasonable time for responding to a simple [public records] request for a limited number of easily identifiable records.”

During 2022, the office:

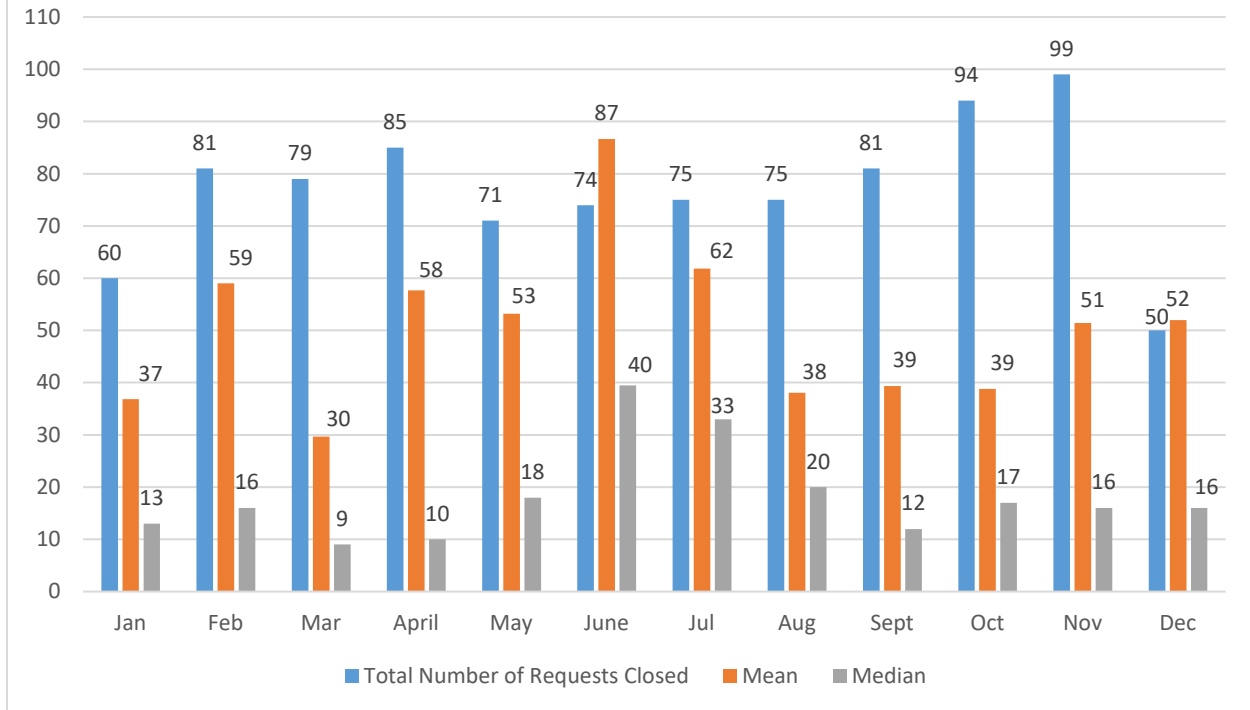
- Responded to approximately **46%** of public records requests within the 10-working-day guideline.

- Responded to approximately **26%** of all requests in 3 calendar days or less and responded to approximately **32%** of all requests in 7 calendar days or less.
- Mean (average) response time for all responses was **50 calendar days**, which includes those that were broader in scope or required time-intensive review.
- Median (50th percentile) response time for all responses was **18 calendar days**, meaning that the office responded to 50% of all requests in 12 business days or less.

As seen in the two charts (below and next page), the office responded to a record-high **924** public records requests in 2022, a large number of which were complex and required time-intensive review.



**Wisconsin DOJ 2022 Monthly Public Records Requests,
Mean (Average) Response Times, and
Median (50th Percentile) Response Times**



Continuing Efforts

The office will continue to increase the public’s access to public records by posting the following information on its [website](#):

- A snapshot of public records requests pending on Monday of each week;
- The average and median monthly response times for public records requests;
- Responses to citizen correspondence, posted quarterly;
- Specific responses to public records requests that may be of particular public interest or may be the subject of multiple requests for the same records;
- Records related to Officer-Involved Critical Incidents;
- “Ask the OOG” columns for frequently asked questions (FAQ’s); and
- Other open government information and resources.

OOG Staff Additions

In 2022, the OOG filled an Assistant Attorney General vacancy and added a Records Program Associate-Advanced Limited Term Employee (LTE) to the office.

The office reports directly to the Office of Attorney General. The office is headed by Assistant Attorney General Paul Ferguson, and is supported by Assistant Attorney General Jad Itani, one Records Forms Management Specialist-Advanced, one Records Forms Management Specialist, one Records Program Associate-Advanced, one Records Program Associate-Advanced LTE, and several other attorneys and DCI employees within DOJ who regularly interact with the office.

For more information, visit the office's [website](#) or contact the office at opengov@widoj.gov.

The Annual Report was originally published on January 10, 2023, but it has been updated to reflect two additional public records requests that were closed in December 2022, which were not included in the original version of the report.